



Taproom Server | Shift Lead Second Chapter Brewing

Second Chapter Brewing is a new craft brewery that opened in January 2023. The brewery is located in the former Goodall City Library building in downtown Ogallala, Nebraska. The renovated and repurposed space features an on-site brewery, a large deck, and a taproom near Lake McConaughy. We offer significant growth potential for a hard-working, creative, and enthusiastic individual.

Summary:

Under the supervision of the owners, the Taproom Server / Shift Lead is responsible for assisting guests and providing exceptional customer service and sales support. Individuals in these positions will support the day-to-day operations of the taproom, including hospitality, administration of the membership program, beer education, cleaning and maintenance, and sales in the point-of-sale system.

Job Duties:

- Give top-notch taproom customer service, including serving, bartending, making retail sales, and responding to customer inquiries or feedback;
- Educate guests about craft beer and Second Chapter Brewing with a smile;
- Explain menu options and make suggestions to guests;
- Assist in inventory and stocking;
- Utilize point of sale system to produce accurate and consistent records of sales and activities;
- Ensure proper handling of transactions (cash, card, etc.);
- Maintain a clean facility by washing dishes, cleaning the bar area, patio, and taproom when necessary (tables, chairs, windows, floors, bathrooms, etc.), handling trash, and assisting in basic groundskeeping maintenance (sweeping steps, picking up litter, etc.);
- Private event supervision;
- Assisting in opening and closing facilities to a high standard of cleanliness;
- Receiving, processing, and fulfilling online orders;
- The shift lead will be responsible for taking the lead amongst taproom servers for all of the above and directing workflow among scheduled staff; and
- Other duties as assigned.

Arrangement:

- Multiple part-time hourly positions are available:
 - The pay range is \$5.00-12.50 per hour, plus tips, depending on skills and experience;
 - Benefits include employee discounts and flexible scheduling;
 - This position can be combined with a part-time role as office assistant/events coordinator if skills and interests match; and
 - Seasonal applicants will be considered.
- Hours are flexible, however, please note:
 - Current taproom hours are 4:00 pm - 9:00 pm Wednesday-Thursday; 12:00 pm - 10:00 pm Friday-Saturday (subject to change);
 - Hours will be extended in the spring and summer;
 - Special events may be scheduled outside of regular taproom hours; and

- Night and weekend availability is required.
- Positions are available immediately and will remain open until filled.

Requirements:

- Willingness to learn new skills, innovate, and adapt to changes;
- Must have a friendly and outgoing personality;
- Must be able to follow all health and safety procedures, including best practices for responsible serving of alcohol;
- Must be at least 19 years of age, prefer 21+;
- Must be able to pass a Responsible Beverage Service Training Program exam;
- Ability to work on the weekends, evenings, and some holidays; and
- Must be able to remain standing for long periods, lift up to 50 pounds, and move/lift up to 165 pounds with assistance.

The ideal candidate will have:

- An outgoing, enthusiastic, and energetic personality;
- Desire to work in a fun, fast-paced, and team-orientated hospitality environment;
- Relevant work experience in the restaurant and bar industry, retail, breweries, and wineries, or similar hospitality service sector;
- Excellent teamwork skills;
- Passion for craft beer and customer engagement;
- Technical agility and experience working with point of sale or other software tools and platforms;
- Excellent problem-solving capacity and attention to detail; and
- Energy and enthusiasm to help us grow.

How to Apply:

Please send a resume and a brief email describing why you want to work at Second Chapter Brewing to info@secondchapterbrewing.com.

Second Chapter Brewing is committed to equal employment opportunity, regardless of race, color, religion, sex, national origin, age, sexual orientation, marital status, gender identity, or Veteran status. We are committed to maintaining a positive, fair, and safe work environment that is free of harassment, discrimination, and retaliation.